



After Sales Specialist (m/f)

PURPOSE OF THE ROLE

As an authorized importer for Dodge & RAM vehicles in Europa, Auto Export Corporation (AEC) is recruiting a Transportation Coordinator to facilitate After Sales services to its retail channel in Europe.

The goal of this position is to provide support to dealers for below mentioned services in a timely manner whilst seeking the optimal solution in the best economical way.

TASKS

- Warranty Administration
- Safety Recall Administration
- After Sales Administration
- Processing and coordination of transport damage and refunds
- Any additional tasks in the After-Sales area
- General Department Assistance
- Regular contact with customers, suppliers and partners

QUALIFICATIONS

- Languages speaking and written: German – very good, English – good.
- Ability to work to tight deadlines and under pressure
- Automotive experience is a plus

REQUIREMENTS

- Self-starter: Ability to work independently in a dynamic environment, proactive and have good problem solving capability.
- Collaborator: Ability to work effectively in a team environment and build relationships with all stakeholders.
- Multi-tasker: Excellent organizational, time management and multi-tasking skills in an extremely fast-paced environment with changing priorities.
- Passionate Communicator: Excellent communication skills (verbal and written) with the ability to influence and follow through (internal/external).



Company Profile

Auto Export Corporation (**AEC**) is a contractual partner of Fiat Chrysler Automobiles (FCA) for the import of **DODGE & RAM** brands in Europe as well as a global automotive solutions provider.

Founded 1996 in St. Catharines, Canada by **Andrew Pilsworth (CEO)**, the company employs over 50 full-time employees in three offices in Canada, Germany and Belgium. As a contractual partner of one of the largest car manufacturers, AEC offers a secure job with diversified and challenging tasks.

The legendary **DODGE** Brothers vehicles and the powerful **RAM Trucks** are distributed and serviced through the professional AEC dealer network that enjoys full support from the AEC team.

The vehicles are built in North America by FCA and completed at the AEC vehicle-processing center in the port of Antwerp, Belgium to meet European safety standards and regulations. AEC's state-of-the-art port facility satisfies highest industry ISO-standards and ensures smooth distribution process to the dealer network.

As we grow and expand our operations, we are looking for talented individuals to drive our vision.



- Permanent employment (full-time / part-time)
- Excellent programs for internships, training and in-service training studies
- Independent work and a good variety of tasks
- A young international team and an excellent working environment
- Flat hierarchies and fast decision-making process
- Modern offices in excellent locations



Our locations

- St. Catharines, Ontario, Canada – Headquarter
- Munich, Germany – Market development and Dealer Support
- Kallo, Antwerpen, Belgium – Port operations and Vehicle Processing Center

Embrace Diversity

As a global company, we welcome employees of diverse backgrounds because we feel they enrich our organization and the offerings we provide to our customers. With offices in Canada and Germany, and more expansion to come, you will have the unique opportunity to interact with colleagues and customers around the globe.

Your application

Whether you are interested in a current vacancy or can see yourself as a good fit into our team in different areas – we look forward to receiving your application.

Please send your full application including CV, Cover Letter, Salary Expectations and earliest availability To : Justin Wittenberg - j.wittenberg@aeceurope.com
Cc : Christophe Plaieser – c.plaieser@aeceurope.com (only PDF Format, Maximum Attachment Size: 5MB)

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